

## New Customer Form

### Please fill out the following form to request Heating Oil Delivery

Your contact information will be used solely by us to contact you and will not be shared or sold to external parties.  
If payment is to be made with credit card please fill out and include the Credit Authorization Form.

Date: \_\_\_\_\_ Do you own your home? Yes  No  How many years at current address? \_\_\_\_\_

Name Last: \_\_\_\_\_ Name First: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Town: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

What kind of system do you have? Forced Air  Hot Water  Do you heat your hot water with oil? Yes  No

House description, color, etc. \_\_\_\_\_

Facing house from street, select one

Fill Location  Right  Left  Rear  Other, please describe \_\_\_\_\_

See brief description of each below.

Call for Delivery  Automatic Delivery  Budget Plan  Pre-Pay Plan

Comments and/or Special Instructions: \_\_\_\_\_

Why did you choose Cape Ann Oil Inc.? \_\_\_\_\_

Previous oil company? \_\_\_\_\_

Signature

**Call for Delivery or Automatic Delivery** Cape Ann Oil Incorporated customers have the option of our automatic delivery service or calling us when they need fuel delivered. We watch outdoor temperature using the industry-standard "degree days," weather forecasts, and your actual household consumption to schedule your next delivery. Please call us if you make any changes that could affect your fuel consumption or you find the tank level at 1/4 tank or less.

**Budget Plan** This plan is designed to help spread the seasonal cost of home heating oil over a ten month period, August through May. The monthly payment is determined by two factors: estimated fuel usage for the year and the average price of fuel during that period of time. We multiply both numbers then divide by ten and that is your monthly budget amount.

**Pre-Pay Plan** Just as the name implies, you purchase fuel in advance of the heating season at a fixed price, which could be the lowest of the season. Cape Ann Oil Incorporated Pre-Pay Plan is for customers who prefer to lock in their fuel costs at a specific price. By paying for your fuel in advance, the price can be fixed on the amount of gallons you choose to order.